



Connecticut Dental Health Partnership Provider Partner Newsletter

December 2014

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Cease Use of Tobacco Products !

Each dental practitioner enrolled in the Connecticut Medical Assistance Program (CMAP) is eligible to receive reimbursement for counseling members to cease use of tobacco products in any form. Members may receive counseling at dental visits or in person and not in association with a dental appointment. The Connecticut Dental Health Partnership (CTDHP) has material related to tobacco cessation available on the Connecticut Dental Health Partnership Web site:

www.ctdhp.com

- Click on **“Provider Partners”**
- Click on **“Clinical References”**
- Click on **“Tobacco Cessation Resources”**

The site contains professional information for both providers and patients and referral materials to the State of Connecticut Department of Public Health sponsored programs. You can download reference and referral material from the Web site.

Chart Documentation Required for the Smoking Cessation Code

The member’s chart must confirm that the member uses tobacco products and cite the form (i.e. smoking, chewing, or holds in vestibule), the quantity used in a 24 hour period, and type of counseling provided (oral, written and/or referral). All charts must be signed and dated on the date of service.

Marketing Guidelines Are Enforced!

The CTDHP Marketing Guidelines can be found in Chapter 5 of the Provider Manual. All marketing materials that mention or reference the CTDHP or any part of the plan must be submitted for approval. This includes offices signs, flyers, mailers, yellow page ads and anything else that mentions the plan. If you do not get approval you may be required to change the material which could be costly. Please refer to the provider manual for details.

CTDHP Website

The Connecticut Dental Health Partnership, the Dental Plan for HUSKY Health has a useful and informative website. Please go to www.CTDHP.com to access provider resources, to upload prior authorizations, verify client history, download educational materials and much more!

About Us

The State of Connecticut’s publicly funded dental care programs, HUSKY A, HUSKY B, HUSKY C and HUSKY D now have been combined into one dental plan with a new name: the Connecticut Dental Health Partnership the Dental Plan for HUSKY Health (CTDHP). CTDHP oversees the dental plan for the Department of Social Services (DSS) HUSKY Health program which covers more than 650,000 residents in Connecticut.

P.O. Box 486
Farmington, CT 06034-0486



Our call center is here to provide you and your patients with assistance in securing dental services. The call center is staffed Monday - Friday from 8:00 AM to 5:00PM. Providers may call the following numbers for assistance:

Contact	Phone Number
CTDHP Client and Local Provider Services	855-CTDENTAL (855-283-3682)
Facsimiles for CTDHP Client and Local Provider Services	860-674-8174
Prior Authorization Requests	888-445-6665
HP Provider Assistance Center	800-842-8440

Be sure to visit the Connecticut Dental Health Partnership’s new website at www.ctdhp.com!

Like us on



CTDHP Accepts Emodels

In an effort to simplify the orthodontic Prior Authorization process, the CTDHP has made it possible to submit cases through the CTDHP.com website. Submitting orthodontic cases via www.ctdhp.com requires the use of digital study models. At this time, we currently accept digital study models produced using emodel® from Geodigm Corporation. For more information on emodel® please go to www.dentalmodels.com or contact Geodigm Corporation at 866-436-6335.

The advantages to using our newly designed system include:

- Decreased review time of cases
- Reduced handling of models
- Eliminates breakage of models in delivery
- Reduces shipping costs
- Eliminates storage space requirements

CTDHP Seminars

The CTDHP offers educational seminars, in office training sessions and calibration meeting for Orthodontists. Watch your mail for announcements about such events. The events are interactive and informative. In 2014 we conducted a free CEU course on infection control and a calibration meeting for Orthodontist in our Farmington CT location.

Watch for our Mailings!

To Learn More, Take a Free Course on Updates for Treating Young Children

#1018656: *The Dental Providers' Perspective on the Age One Dental Visit* is an online CE course designed for general dentists treating an age one child. The free course is available through Connecticut Department of Public Health and is located on CT TRAIN

<https://ct.train.org/DesktopShell.aspx>

Alveoloplasty Guidelines

When submitting prior authorization or post procedure review claims for "alveoloplasty", please note that the Connecticut Medical Assistance Program (HUSKYHealth) will only reimburse for code, "D7320, Alveoloplasty NOT in conjunction with extractions". Alveoloplasty performed in conjunction with extractions (Code D7310) is never a covered procedure.

If a claim is received with submissions for alveoloplasty and extractions in the same quadrant, the alveoloplasty will be denied with a code 65 which is "Not Separately Billable." The rationale for this guideline is that a properly done extraction, especially a surgical extraction, should include smoothing of the bone and removal of bony spicules. Similarly, a claim for alveoloplasty submitted within a short period of time following a claim for a surgical extraction and performed by the same practitioner will be denied on the same basis.

Please refer to Medicaid Policy 184E.I Dental Services Covered and Limitations:

184.E.I.j. Alveolectomy (Alveoloplasty): Only when an edentulous ridge is involved (not in conjunction with extractions)

When submitting claims for review for Code D7320, please include a narrative and any supporting radiographs or other clinical documentation.

Next Issues Preview

- Plan changes
- CSDA Meeting
- Provider Survey online
- COHI Golf Tournament